

Who Should I Contact?

Who Can Answer My Question?

Second Harvest: Main telephone line – (440) 960-2265
Address: 5510 Baumhart Road, Lorain, OH 44053



Monthly Statistics Reports are completed online:
<http://www.secondharvestfoodbank.org/partners/partner-charity-forms>

Training Materials & Videos can be found here:
<https://www.secondharvestfoodbank.org/partners/partner-charity-training>

Programs and Partner Services Staff:

Director of Program and Partner Services:
Samantha Flores x305
sflores@secondharvestfoodbank.org

- Funding Support
- Sponsorship Requests
- Collaboration Requests
- Capacity Requests
- Advocacy

Senior Manager of Partner Services:
Brittney Hopkins x312
bhopkins@secondharvestfoodbank.org

- Regulations & Policy Questions
- General Program or Operations Related Issues
- PantryTrak Troubleshooting
- Data Analysis for Pantries
- Capacity Requests

Partner Engagement Coordinator:
Aliyah Matthews x317
amatthews@secondharvestfoodbank.org

- General Program or Operations Related Issues
- Grant Inquiries
- Potential Partners, New Programs
- Capacity Partner Visit
- Capacity Requests

Administrative Specialist:
Jacob Raffo x345
jraffo@secondharvestfoodbank.org

- Statistics and Monthly Reporting
- Monitor Visits
- Civil Rights, Food Safety Training, and PantryTrak Training for New and Existing Partners

Distribution Coordinator:
Adam Jasso x344
ajasso@secondharvestfoodbank.org

- Mobile Produce Pantry (OACP) & Mobile Pantry Programs
- Meal Connect
- School-Based Pantry Programs
- Mobile/Just-in-Time Distribution Resources

SNAP & Benefits Outreach Coordinator:
Stephanie King x346
sking@secondharvestfoodbank.org

- SNAP, Medicaid, Childcare, and PRC application assistance
- WIC, Senior Farmer's Market, and other anti-hunger program referrals

SNAP & Benefits Coordinator:
Amelia Eastin x314
aeastin@secondharvestfoodbank.org

- Serves Lorain County
- SNAP, Medicaid, Childcare, and PRC application assistance
- WIC, Senior Farmer's Market, and other anti-hunger program referrals

CSFP & Senior Programs Coordinator:
Erin Moore Ondich x315
emoore@secondharvestfoodbank.org

- CSFP box count & statistics
- Delivery expansion
- Monitor visits
- Senior Resources

Other Key Contacts:

Receptionist:
Debra Kaya x300
dkaya@secondharvestfoodbank.org

- Grant Balances
- Account Balances
- Payment Arrangements
- Invoice & Statement Inquires

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Customer Service Coordinator:

Javier Candelario x322

jcandelario@secondharvestfoodbank.org

- Food Orders
- Product Availability
- Pick-up and Delivery Appointments
- Scheduling (Changes and Confirmations)
- Vehicle Stickers

Director of Operations:

Linda Todi x323

ltodi@secondharvestfoodbank.org

- Product Procurement for all Second Harvest Programs
- Product Requests from Partners
- Food Donors

Food Resources Coordinator:

Jason Gessner x323

jgessner@secondharvestfoodbank.org

- Product Procurement for all Second Harvest Programs
- Product Requests from Partners
- Food Donors

Advocacy Coordinator

Kimberly Hazelgrove

(440) 444-0717

khazelgrove@secondharvestfoodbank.org

- Advocacy Engagement or Request
- Policy Updates or Clarifications
- Impact Stories