

# Who Should I Contact? Who Can Answer My Question?

Second Harvest: Main telephone line – (440) 960-2265  
Address: 5510 Baumhart Road, Lorain, OH 44053



**Monthly Statistics Reports are completed online:**  
<http://www.secondharvestfoodbank.org/partners/partner-charity-forms>

**Training Materials & Videos can be found here:**  
<https://www.secondharvestfoodbank.org/partners/partner-charity-training>

## Programs and Partner Services Staff:

**Director of Program and Partner Services:**  
Samantha Flores x305  
[sflores@secondharvestfoodbank.org](mailto:sflores@secondharvestfoodbank.org)

- Funding Support
- Sponsorship Requests
- Collaboration Requests
- Capacity Requests
- Advocacy

**Senior Manager of Partner Services:**  
Brittney Hopkins x312  
[bhopkins@secondharvestfoodbank.org](mailto:bhopkins@secondharvestfoodbank.org)

- Regulations & Policy Questions
- General Program or Operations Related Issues
- PantryTrak Troubleshooting
- Data Analysis for Pantries
- Capacity Requests

**Partner Engagement Coordinator:**  
Aliyah Matthews x317  
[amatthews@secondharvestfoodbank.org](mailto:amatthews@secondharvestfoodbank.org)

- General Program or Operations Related Issues
- Grant Inquiries
- Potential Partners, New Programs
- Capacity Partner Visit
- Capacity Requests

**Administrative Specialist:**  
Jacob Raffo x345  
[jraffo@secondharvestfoodbank.org](mailto:jraffo@secondharvestfoodbank.org)

- Statistics and Monthly Reporting
- Monitor Visits
- Civil Rights, Food Safety Training, and PantryTrak Training for New and Existing Partners

**Distribution Coordinator:**  
Adam Jasso x344  
[ajasso@secondharvestfoodbank.org](mailto:ajasso@secondharvestfoodbank.org)

- Mobile Produce Pantry (OACP) & Mobile Pantry Programs
- Meal Connect
- School-Based Pantry Programs
- Mobile/Just-in-Time Distribution Resources

**SNAP & Benefits Outreach Coordinator:**  
Stephanie King x346  
[sking@secondharvestfoodbank.org](mailto:sking@secondharvestfoodbank.org)

- SNAP, Medicaid, Childcare, and PRC application assistance
- WIC, Senior Farmer's Market, and other anti-hunger program referrals

**SNAP & Benefits Coordinator:**  
Amelia Eastin x314  
[aeastin@secondharvestfoodbank.org](mailto:aeastin@secondharvestfoodbank.org)

- Serves Lorain County
- SNAP, Medicaid, Childcare, and PRC application assistance
- WIC, Senior Farmer's Market, and other anti-hunger program referrals

**CSFP & Senior Programs Coordinator:**  
Erin Moore Ondich x315  
[emoore@secondharvestfoodbank.org](mailto:emoore@secondharvestfoodbank.org)

- CSFP box count & statistics
- Delivery expansion
- Monitor visits
- Senior Resources

## Other Key Contacts:

**Receptionist:**  
Debra Kaya x300  
[dkaya@secondharvestfoodbank.org](mailto:dkaya@secondharvestfoodbank.org)

- Grant Balances
- Account Balances
- Payment Arrangements
- Invoice & Statement Inquires

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## Customer Service Coordinator:

Javier Candelario x322  
[jcandelario@secondharvestfoodbank.org](mailto:jcandelario@secondharvestfoodbank.org)

- Food Orders
- Product Availability
- Pick-up and Delivery Appointments
- Scheduling (Changes and Confirmations)
- Vehicle Stickers

## Director of Operations:

Linda Todi x323  
[ltodi@secondharvestfoodbank.org](mailto:ltodi@secondharvestfoodbank.org)

- Product Procurement for all Second Harvest Programs
- Product Requests from Partners
- Food Donors

## Food Resources Coordinator:

Jason Gessner x323  
[jgessner@secondharvestfoodbank.org](mailto:jgessner@secondharvestfoodbank.org)

- Product Procurement for all Second Harvest Programs
- Product Requests from Partners
- Food Donors

## Advocacy Coordinator

Kimberly Hazelgrove  
(440) 444-0717  
[khazelgrove@secondharvestfoodbank.org](mailto:khazelgrove@secondharvestfoodbank.org)

- Advocacy Engagement or Request
- Policy Updates or Clarifications
- Impact Stories