

Telephonic Dialing Directions

Customer Name	Ohio Association Of Foodbanks
Interpreting number to call	614-591-3519
Access Code	4942
Support Contact	Cy Zack
Contact #	513-618-0030
Email	Cy@affordablelanguages.com

To Place a call to an interpreter:

- Dial
- The voice prompt will ask you to press the number of the language listed below
- If your language isn't listed, press 8
- To speak with an operator, press 9
- Once the interpreter is on the phone, they will ask you the following questions:
 - First and Last Name
 - Food Bank Location

Third party dial out: Ask the first person who answers (interpreter or call coordinator) to place the call.

The Languages Supported with a Prompt:

Language	Prompt		
		French	5
Spanish	1	Mandarin Chinese	6
Somali	2	Vietnamese	7
Nepali	3	All other languages	8
Arabic	4	Operator	9