



Who Should I Contact? Who Can Answer My Question?

Second Harvest: Main telephone line – (440) 960-2265
Address: 5510 Baumhart Road, Lorain, OH 44053

Monthly Statistics Reports are completed online:
<http://www.secondharvestfoodbank.org/partners/partner-charity-forms>

Program and Member Services Staff:

Program and Member Services Manager:
Samantha Flores x305
sflores@secondharvestfoodbank.org

- Mobile Produce Pantry and Mobile Pantry Programs
- School-Based Pantry Programs
- CSFP Program Contact
- Advocacy

Program & Education Coordinator
Brittney Hopkins x312
bhopkins@secondharvestfoodbank.org

- Program Education, Suggestions, and Inquiries
- Program Support
- Backpack & Kids Cafe Programs
- PantryTrak Training for New and Existing Partners
- PantryTrak Troubleshooting
- Data Analysis for Pantries

Member Compliance Coordinator:
Sarah Horan x314
shoran@secondharvestfoodbank.org

- Regulations & Policy Questions
- Statistics and Monthly Reporting
- Receipt of Applications for New Partners
- Food Grant Information, Applications, Balances
- Monitor Visits
- Civil Rights and Food Safety Training



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Key Staff in other Departments to assist you:

Business Services Manager:

Tami Kluding x308

tkluding@secondharvestfoodbank.org

- Account Balances
- Payment Arrangements
- Invoice Inquires

Customer Service Coordinator:

Dawn Kinsley x322

dkinsley@secondharvestfoodbank.org

- Orders
- Product Availability
- Appointments to pick up Orders
- Scheduling (Changes and Confirmations)
- Vehicle Stickers

Food Resource Coordinator:

Kacy Porter x307

kporter@secondharvestfoodbank.org

- Product Procurement for all Second Harvest Programs
- Product Requests from Partners
- Food Donors
- Food Drives